

How to Create an International SOS Account

1. Go to the [International SOS login page](#) and click “Get Started”. Then, click “Sign Up” on the next screen.



Email

Next

Don't have an account? [Sign up](#)

- Using your CU Boulder (Identikey) email, create an account.

Create Account

Email * (Please enter your organisation email)

Password

At least 10 character(s). At least 1 number(s). At least 1 symbol(s).
At least 1 lowercase letter(s). At least 1 uppercase letter(s). Does
not contain part of username.

 

Confirm Password *

 

I have read and agree to the [Privacy Notice](#) and the
[Terms and Conditions](#)

3. After you submit your email and password, you will receive a verification email to activate your account. Click on the link within that email to finish your account setup.

Your Account Activation Inbox x 🖨️ 🔗

 **Noreply** <postmaster@okta-tt.internationalsos.com> 2:08 PM (0 minutes ago) ☆ ↶ ⋮
to [redacted]

[External email - use caution]

Hello,

Thank you for signing up with International SOS. Please click [here](#) to verify your email address and continue with registration.

Note: If you are registering for the Assistance App, please click on the above verification link from your phone and NOT on a desktop browser.

Your user name is [redacted]

For questions or help, contact us at <https://clientsupport.internationalsos.com>.

Sincerely,
International SOS Online Support Team

This is an automatically generated message. Replies are not monitored or answered.

Be sure to write your first and last name exactly as it appears on your passport. The “Organization” and “Membership Number” fields should already be filled in as shown below.

Account Setup

Almost done. Confirm your profile details to create your account.

You will only have to do this once.

First Name *

Ralphie

(As it appears on your passport)

Last Name *

Abroad

(As it appears on your passport)

Preferred Name

Enter your preferred name

Organization *

The Regents of the University of Colorado, a Body Corporate

Membership Number *

11BCAS000006

Home Location * 

United States

(Country/Territory of Residence)

Write your phone number in the format shown below, with no spaces. If you are using a U.S phone number, write +1 at the beginning of the number. If you are using a foreign number, include the appropriate country code prefix.

Home Location ⓘ

United States

(Country/Territory of Residence)

I am an International assignee or student currently living in:

Mobile Phone *

+13034927741|

Add + Country Code Prefix (e.g. +1 #####).

Do not use spaces.

Personal Phone

Enter your Personal Phone

Add + Country Code Prefix (e.g. +1 #####).

Do not use spaces.

Secondary Email

Enter your Secondary Email

An email will be sent to this email address with a verification link.

4. You will be sent a code to the phone number that you entered. Submit the code to verify your number.

We've sent you an SMS.

International SOS sent a verification code to **** [REDACTED] The code expires in 5 minutes. Please enter the verification code.

Submit

Resend code after 23 sec

To register a different mobile phone number click [Change phone number.](#)

5. You should be redirected to the International SOS homepage. If you run into an error, use the link at the top of this document to log back in to your account. The first time you log in, you will receive a pop up instructing you to read and accept the Terms and Conditions of use. You must scroll to the bottom of the terms and conditions in order to activate the “I Accept” button and enter the Web Portal.

The screenshot shows the International SOS website with a prominent pop-up modal for Terms and Conditions. At the top of the page, a banner reads "We value your opinion! We want to hear from you! Please take a few minutes to complete our survey and let us know how we're doing." The pop-up modal has a title "You must read and accept our Terms and Conditions of use prior to accessing the Web Portal" and a close button. The modal contains the following text:

Limitation of Time to File Claims
ANY CAUSE OF ACTION OR CLAIM YOU MAY HAVE ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE APPLICATION MUST BE COMMENCED WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION ACCRUES OTHERWISE SUCH CAUSE OF ACTION OR CLAIM IS PERMANENTLY BARRED.

Entire Agreement
These Terms our Privacy Policy and the Subscription constitute the entire agreement between you and Intl.SOS with respect to the Application and supersede all prior or contemporaneous understandings and agreements, whether written or oral, with respect to the Application.

Waiver
No failure to exercise, and no delay in exercising, on the part of either party, any right or any power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise of any right or power hereunder preclude further exercise of that or any other right hereunder. In the event of a conflict between these Terms and any applicable purchase or other terms, these terms shall govern.

At the bottom of the modal are two buttons: "Decline & Logout" and "I Accept". The background of the website is partially visible, showing the International SOS logo, navigation links like "Home" and "My Org", and a search bar.